



COLIN

SERVICE COORDINATOR

IRISH BOAT SHOP



[Check out the Irish Boat Shop culture here!](#)

CORE TASKS

- Improve processes for the service department and implement changes
- Oversee and train the service writers
- Resolve customer complaints
- Work with service team to keep business profitable and customer satisfaction high

OUTLOOK



Increase in job demand

Check out other occupations like a **Marine Apprentice** or a **Marketing Manager**



ANNUAL SALARY RANGE

\$32,620–\$83,760

MICHIGAN



\$32,550–\$79,120

NORTHWESTERN MICHIGAN

- Salary information from [O*net](#)

What Colin likes most about his job:

The variety of tasks each day. The interaction with customers and coming up with solutions for their problems. Getting to be on the water. Interacting with people from all over the world that come to Northern Michigan for their summer.

HIGH SCHOOL CAREER TECH OPTIONS

- [Charlevoix Emmet ISD Career Tech Programs](#): Business Administration and Management; Marketing Sales and Service
- [Northwest Education Services Career Tech Center](#): Business Careers
- [Wexford Missaukee ISD Career Tech Center](#): Business Management Administration; Hospitality, Retailing and Entrepreneurship



SERVICE COORDINATORS MAY HAVE ON THE JOB TRAINING OR ATTEND A BUSINESS PROGRAM

- [Baker College](#)
- [Kirtland Community College](#)
- [North Central Michigan College](#)
- [Northwestern Michigan College](#)
- [Westshore Community College](#)
- [University Center \(NMC\)](#):
 - [Davenport University](#)
 - [Ferris State University](#)

FOCUSING ON CAREERS NEAR YOU



Career Profiles by the Northwest Lower MiSTEM Network along with Northwest MI Works! are licensed under a Creative Commons Attribution-NonCommercial-NoDerivatives 4.0 International License.

Services provided through Michigan Works! and a MiSTEM grant awarded by the Michigan Department of Education